

Glossary

List of terms and abbreviations used in this Report

ACORT	Retail Companies Association
RES	Renewable energy sources
GOST	A regulatory document serving as a basis for standardisation of production processes and services
Dark store	Special warehouse where online orders are fulfilled for delivery
VHI	Voluntary health insurance
Drogerie	Retail store selling beauty, hygiene and household related products as well as certain non-prescription medications.
IT	Information technologies
KPI	Key performance indicator
SME	Small and medium-sized enterprise
VAT	Value-added tax
ODS	Ozone-depleting substances
GHG	Greenhouse gases

RSPP	Russian Union of Industrialists and Entrepreneurs
DC	Distribution centre
LNG	Liquefied natural gas
PL	Private label – a brand owned not by a manufacturer or a producer but by a retailer or supplier, who gets its goods made by a contract manufacturer under its own label
Food sharing	Practice of free distribution of food that is near (not past) its expiry date to vulnerable population groups
UN SDGs	United Nations Sustainable Development Goals
Eq Equivalent	
CO₂	Carbon dioxide
ESG	Corporate development strategy that relies on environmental, social and governance aspects
FMCG	fast-moving consumer goods
GFSI	Global Food Safety Initiative
NPS	Net Promoter Score, which shows consumer loyalty to a product or company